MOBILE BROADBAND

CRITICAL INFORMATION SUMMARY

BLiNK®

Information about the service

Blink Pre-Paid Tablet Plan – 12 Months

This is a fixed term Pre-Paid Mobile Broadband service, which includes a data allowance depending on your chosen plan for use within Australia. All recharges are done automatically via direct debit through your nominated credit card or bank account.

Minimum term
12 months.

Plan inclusions
Mobile broadband data usage within Australia.

Plan exclusions
International roaming mobile broadband usage. Voice or video calls of any type. Text and message services of any type.

Bundling arrangements
You don't need to bundle this plan with any other Blink service.

Hardware
You need a mobile internet compatible device to use this service. You can choose to buy a modem from us or bring your own (BYO) compatible device such as a tablet. Please ask us for a list of compatible tablets.

Plans and automatic recharging
All Blink customers enjoy the convenience of an automated monthly recharge facility. Blink does not offer any other recharge mechanism such as vouchers.

Expiry
At the end of each month, any unused data allowance will not be rolled over to the following monthly period.

Plan changes
You can change your plan to any other available plan at any time. The new plan becomes effective at the beginning of your next month's anniversary.

Information about pricing

Plan or Recharge Amount	4G Plans			
	$25	**$35**	**$55**	**$80**
Data allowance within Australia per month	Up to 2.5GB	Up to 6GB	Up to 12GB	Up to 20GB
Minimum total cost over 12 months	$300	$420	$660	$960
Cost of 1MB of data	$0.010	$0.006	$0.004	$0.004
Optional Top-Up	1GB data additional allowance within Australia $10.00			

Minimum charge payable
$300 on a 12 month plan.
Unless you advise Blink otherwise, we assume you wish to stay on your current plan.

Early termination fees
The maximum cancellation fee is $120 on a 12 month contract. This fee will decrease by $10 each month during your contract term. If you cancel your plan, you'll also have to pay any remaining payments for your device if you have chosen an equipment payment plan option.

Other information

Data usage
Data is counted in 1MB increments and includes both uploads and downloads 1GB = 1024MB. After you've used your monthly data allowance, you will not be able to use your service until your next month's anniversary or you select a Top-Up amount, which provides you with data until your next month's anniversary.

Using Blink overseas
Your Blink mobile broadband service is only valid in for use within Australia and we do not offer international roaming services.

Coverage
Blink uses the Optus network and these plans include access to the Optus 4G Plus and 3G networks. For coverage information visit blinkit.net.au/coverage

Customer Service
You can call 1800 254 654 for assistance on your account, including balance, usage, price plan options and other information. You can also login to the MyBlink site for many of these services at blinkit.net.au/myblink

Customer complaints
You can contact our Service and Recovery area by calling us on 1800 254 654. We encourage you to contact us first so that we can try to resolve your complaint straight away. If you're not happy with the outcome, you may also contact the Telecommunications Industry Ombudsman on 1800 062 058. This is a summary only – the full Terms and Conditions for this plan can be found at blinkit.net.au/TermsConditions

Blink Acceptable Use policy
The Blink Acceptable Use policy sets out the rules and guidelines relating to your use of the Internet. The policy is designed to ensure that your use of the service does not break any laws, interfere with the operation of our network, or interfere with the rights of other Internet users. It also applies to "unreasonable" and "unacceptable" uses of this plan. For further details go to blinkit.net.au/TermsConditions

Tracking your spend
We'll provide you with email usage alerts once you've reached approximately 50%, 85% and 100% of your included data. You can also monitor your usage at blinkit.net.au/myblink

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